

Screening and testing procedure for COVID-19

Here is the latest information about screening and testing for coronavirus COVID-19 at Salinas Valley Memorial Healthcare System.

1. We now have a dedicated hotline for members of the public and staff at area physician offices to call with questions about coronavirus COVID-19. The hotline is staffed with bilingual registered nurses and will be available from 7:00am to 11:00pm, 7 days a week. **Call 831-755-0793 if you suspect that you might have COVID-19.**
2. If a physician office or the SVMHS hotline suggests that you should be screened at the hospital, we offer a drive-up process. This service is intended for people who are exhibiting [COVID-19 symptoms](#); **and** who have possibly been exposed to someone who tested positive for COVID-19, or if you have recently traveled to a [restricted country](#).
3. You can now be triaged in your car when you arrive at the hospital. Please stay in your vehicle and follow all instructions from staff. We have a limited number of these drive-up spots, so it's important to call our hotline first whenever possible.
4. After a screening is conducted, it will be determined whether you need further testing for COVID-19.
5. If you receive a test for COVID-19, expect results to be discussed with you in 24-48 hours. You do not need to call the hospital to check on your results status.
6. Positive tests will be prioritized for communication.
7. If you were tested at the hospital or provided lab swabs, and have not heard back from us after 48 hours, please call the hotline at **831-755-0793**.
8. There is no charge for screenings or testing.
9. All tests are processed by the Monterey County Public Health Department. [Here](#) is their latest information about testing.
10. This situation is changing quickly and we will keep you updated with any new developments in testing availability and turnaround time.